How to Update E-mail Address for Higher One

How do I Add or Change a Primary Email Address?

You can easily add or change your primary email address! Simply:

1. Login to your Higher One account.
2. Under the 'User Profile' tab, click 'Email.'
3. Click the 'Add a New Email' button and follow the prompts to add your new email address.
   - The added email address will populate as 'Unconfirmed.'
4. Using the radio buttons, select the email address you wish to confirm and click 'Confirm.'
   - A confirmation code is sent to the email address within seconds.
5. Retrieve the confirmation code and enter it in the space provided, then click 'Confirm' again.
6. Click 'Submit.'
7. Select the radio button of the email address you wish to make as your primary, then click 'Make Primary' to complete the process.