2017-2018 Student Affairs Annual Report

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2017 - 2018 Student Affairs
ANNUAL REPORT
The 2017-2018 academic year was one of change, growth, and excitement, for the Student Affairs division.

This year's annual report is a snapshot of the division's performance over the past academic year. The Student Affairs team strives to uphold the mission, vision, and values, of the college through the use of proven best practices and data-informed strategies with an earnest goal of contributing to student success.

Student persistence, retention, and graduation, remains at the forefront of our signature programs such as the Career Fair, Discover Delgado Day, Freshman Convocation, and the Technical Skills Expo. We also understand the value of extra-curricular activities on student development and to that end, we encourage student participation in athletics, the Student Government Association, and over 20 student clubs and organizations highlighted in this report.

Other noteworthy programs and initiatives that contributed to student success last year include the Coca-Cola First Generation Scholarship, Dual Enrollment, The National Society of Leadership and Success, Single Stop, and Student Support Services (TriO). In the spring semester, The Answer Center and the Financial Aid departments were merged to support a comprehensive approach to enrollment management.

On behalf of the entire division, I extend a sincere thank you to Chancellor, Joan Y. Davis and to our colleagues in Academic and Business Affairs. I also extend a sincere thanks to the entire Student Affairs team. Your dedication and commitment to our students is unparalleled and appreciated. It is indeed my honor to serve the Delgado community with you.

I look forward to the next academic year with great enthusiasm and anticipation.

Fins Up!

Arnel W. Cosey, Ph.D.
Vice Chancellor of Student Affairs & Executive Dean, City Park Campus

To view an online version of this report, go to www.dcc.edu/go/student-affairs.
Student Affairs Mission, Vision and Values

Our Mission

The division of Student Affairs promotes and supports the mission of Delgado Community College through comprehensive, learning-centered services & programs that enhance the success of the student and the college community.

This is accomplished by:

- Creating effective programs and services that are innovative and inclusive of the diversity of our college and community
- Delivering seamless programs and services that are responsive to the diverse and changing needs of our students, faculty, and staff
- Partnering and collaborating with the whole college to create a community where everyone is capable of learning and success
- Ensuring that our professional and knowledgeable staff will pursue life-long learning which will be demonstrated by the programs and services we provide
- Creating an atmosphere that validates the student’s decision to enroll at Delgado

Our Vision

Our vision is an environment in which all individuals have meaningful learning experiences that motivate them to take on challenges and that empower them to succeed academically, professionally, and personally.

Our Core Values

These core values include and build upon those of Delgado Community College. They are the principles that drive our internal decisions within this division and define the philosophy behind our mission and vision.

Essentially, we are public servants who:

- Treat everyone with respect and dignity
- Know our students and the needs of our community
- Acknowledge that everyone has potential; everyone needs to start right
- See students as individuals, not as a group or a number
- Are accountable and model the same behaviors we desire in students
Student Affairs Departments

Athletics - As Louisiana’s first and oldest Junior College Athletic program, Delgado prides itself on its rich athletic history and tradition of excellence. Our program was founded in 1972 and has grown through the years to become one of the most well-known and respected programs in the nation, both on and off the playing field.

Admissions and Enrollment Services - The Office of Admissions & Enrollment Services is committed to assisting students in making a smooth transition to Delgado Community College. We offer assistance with the enrollment process, freshman scholarships, campus tours, freshmen orientation, and understanding the admission requirements for international students.

Advising and Testing - The Office of Advising & Testing provides academic advising to first time freshmen at the City Park Campus enrolled in basic education courses, students planning to continue their education at a four-year institution, students on suspension, veterans of the armed forces, students with disabilities, and students seeking job placement or career guidance. Our goal is to meet the assessment needs of students, community members, and business affiliates throughout the region. Tests are administered on state of the art computers using today’s technology in a secure testing environment conducive to success.

Answer Center - A central source of admissions and enrollment services for students. Cross-trained employees provides services and general information regarding registration, advising, testing, financial assistance, admissions, and navigating LoLA. The Center also provides students with direct referrals to other offices and services throughout the College.

Career Services - Career Services provides students and alumni assistance with job placement and the development of effective job search skills such as career exploration, resume writing, and interviewing skills.

Disability Services – The Office of Disability Services is committed to providing an equal educational opportunity for students with documented disabilities and is the central location for coordinating appropriate academic accommodations for eligible students.

Dual Enrollment - Allows high school students to enroll in college courses for credit in their sophomore, junior, or senior year. Upon successful completion of the course(s), the student receives high school credit as well as college credit.

Financial Assistance - Financial Assistance is committed to providing comprehensive financial aid to all students.

Health Services - Health Services is dedicated to providing quality health and wellness activities, educational information, and emergency medical services to our students, faculty, and staff members.

Judicial Affairs - Offers a variety of resources, policies and procedures to support faculty, staff and students and to provide a safe, secure learning environment.

Single Stop - A national anti-poverty program that connects low-income families and students to critical resources, supports and services that help them overcome obstacles, move toward economic stability, and ultimately achieve self-sufficiency. Services include benefits counseling, free tax preparation, legal assistance and financial counseling.

Student Life - Offers over 50 student organizations and student driven activities that can enhance students’ life skills as well as provide networking opportunities with professionals in their field of study.

Student Support Services (SSS) - A federally funded TRIO program designed to increase graduation and transfer rates of first-generation, low-income, and disabled college students. The SSS program provides unique and personalized services to assist students with achieving academic and career goals by offering free services that include academic advising, tutoring, workshops, financial aid counseling, and much more.

Veterans Affairs - Provides quality service to students at Delgado Community College who served the country in our Armed Forces as well as their dependents.

Veterans Upward Bound - A federally funded TRIO program designed to assist honorably discharged veterans in continuing their education. The Veterans Upward Bound Program includes a Pre-College Refresher Program for veterans who wish to attend college or receive special training. The program offers career, academic, and financial aid counseling workshops, assistance in college enrollment, and class instruction.
Student Affairs Leadership

Gwen A. Bouttê
Director
Admissions and Enrollment Services

Michelle Greco
Director
Enrollment Management

Tania Carridine
Director
Advising and Testing

Everett Jones
Coordinator
Dual Enrollment

Theresa DeGruy, Ph. D.
Assistant to the Vice Chancellor of Student Affairs and Executive Dean, City Park Campus

Joseph Scheuermann
Athletic Director/Head Baseball Coach

Gilda Ebanks
Director
Single Stop

Mark Simms
Director
Veterans Upward Bound

Vacant
Director
TRiO Student Support Services
ACCOMPLISHMENTS

» Twenty-six (26) groups participated in Campus Visits. The City Park Campus had 309 individual tours while the West Bank, Sidney Collier and Jefferson campuses had a combined total of 50 individual tours.

» Discover Delgado Day highlights the programs offered at Delgado, with a focus on the City Park campus location. The day provides a workshop, campus tour, and program browse sessions for those who attend. Prospective students from Greater New Orleans and surrounding areas are able to experience first-hand what being a student at Delgado could be like. The workshop includes presentations about Admissions, Financial Assistance, and the LA Transfer Degree. Tour stops include the Fab Lab, Cosmetology and Barbering, Horticulture, Digital Media, and the Chemistry Resource Lab; 77 academic programs were represented at this year’s event.

ENROLLMENT INFORMATION

Three Year Enrollment Snapshot

<table>
<thead>
<tr>
<th>Year</th>
<th>Fall</th>
<th>Spring</th>
</tr>
</thead>
<tbody>
<tr>
<td>AY 15-16</td>
<td>16,520</td>
<td>14,455</td>
</tr>
<tr>
<td>AY 16-17</td>
<td>15,975</td>
<td>15,331</td>
</tr>
<tr>
<td>AY 17-18</td>
<td>14,240</td>
<td>13,596</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>FALL ’17 INCOMING CLASS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FIRST TIME FRESHMAN</td>
</tr>
<tr>
<td></td>
<td>▪ 5,266 applications</td>
</tr>
<tr>
<td></td>
<td>▪ 1,761 enrolled</td>
</tr>
<tr>
<td></td>
<td>▪ 33% of applicants enrolled</td>
</tr>
<tr>
<td></td>
<td>TRANSFER</td>
</tr>
<tr>
<td></td>
<td>▪ 3,354 applications</td>
</tr>
<tr>
<td></td>
<td>▪ 1,580 enrolled</td>
</tr>
<tr>
<td></td>
<td>▪ 47% of applicants enrolled</td>
</tr>
<tr>
<td></td>
<td>READMITS</td>
</tr>
<tr>
<td></td>
<td>▪ 3,664 applications</td>
</tr>
<tr>
<td></td>
<td>▪ 1,685 enrolled</td>
</tr>
<tr>
<td></td>
<td>▪ 46% of applicants enrolled</td>
</tr>
</tbody>
</table>
Delgado on Site (DOS)

Delgado on Site is a comprehensive career readiness initiative that provides students a successful transition to Delgado prior to their high school graduation. In this context, “successful” is defined as students completing all the components of the program which include:

- Applying for admission into Delgado Community College
- Career Pathways Workshop which includes utilizing our Career Cruising software
- FAFSA Application & registering for first semester classes
- Freshman Online Orientation & Delgado’s placement assessment

DOS Implementation

7
High schools in Orleans and Jefferson parishes

228
Students enrolled in DOS
### Advising and Testing

**ADVISING**

- **3,272** First-time Freshman registered
- **885** students on Academic Suspension
- **2,139** continuing students
- **3,069** received other Advising Services

**9,365** student contacts in the Office of Advising and Testing on the City Park Campus for academic year 2017-2018

*Does not include division advisors or advisors on other campuses

### TESTING

<table>
<thead>
<tr>
<th>Tests</th>
<th>City Park</th>
<th>West Bank</th>
<th>Sidney Collier</th>
<th>Total Tests Administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ability to Benefit (ATB)</td>
<td>2</td>
<td>49</td>
<td></td>
<td>51</td>
</tr>
<tr>
<td>Accommodated Testing</td>
<td>1,359</td>
<td>100</td>
<td></td>
<td>1,459</td>
</tr>
<tr>
<td>Accuplacer/Compass for Transfer</td>
<td>237</td>
<td>46</td>
<td>2</td>
<td>285</td>
</tr>
<tr>
<td>Accuplacer/Compass PN</td>
<td>74</td>
<td>60</td>
<td>18</td>
<td>152</td>
</tr>
<tr>
<td>Biology Bypass Exam</td>
<td>18</td>
<td>137</td>
<td></td>
<td>155</td>
</tr>
<tr>
<td>College Level Examination Prep (CLEP)</td>
<td>89</td>
<td></td>
<td></td>
<td>89</td>
</tr>
<tr>
<td>DANTES/DSST</td>
<td>1</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Delgado Placement Test</td>
<td>2,663</td>
<td>737</td>
<td>23</td>
<td>3,423</td>
</tr>
<tr>
<td>Dual Enrollment Testing</td>
<td>87</td>
<td></td>
<td></td>
<td>87</td>
</tr>
<tr>
<td>English as Second Language (ESL) – ATB</td>
<td>10</td>
<td></td>
<td></td>
<td>10</td>
</tr>
<tr>
<td>ESL – Placement</td>
<td>258</td>
<td></td>
<td></td>
<td>258</td>
</tr>
<tr>
<td>Health Education Systems Incorporated (HESI)</td>
<td>655</td>
<td>368</td>
<td>216</td>
<td>1,239</td>
</tr>
<tr>
<td>High School Equivalency Test (HiSET)</td>
<td>561</td>
<td>1,041</td>
<td></td>
<td>1,602</td>
</tr>
<tr>
<td>Non-Delgado</td>
<td>485</td>
<td></td>
<td></td>
<td>485</td>
</tr>
<tr>
<td>Proctored Delgado Exam</td>
<td>1,256</td>
<td>42</td>
<td></td>
<td>1,298</td>
</tr>
<tr>
<td>Proctored Non-Delgado Exam</td>
<td>130</td>
<td>23</td>
<td></td>
<td>153</td>
</tr>
<tr>
<td>Professional License/Certification Exam</td>
<td></td>
<td></td>
<td>287</td>
<td>287</td>
</tr>
<tr>
<td>TABE</td>
<td>11</td>
<td></td>
<td></td>
<td>11</td>
</tr>
<tr>
<td>Verification</td>
<td>77</td>
<td>31</td>
<td></td>
<td>108</td>
</tr>
<tr>
<td><strong>Total Tests Administered by Campus</strong></td>
<td>7,973</td>
<td>2,634</td>
<td>546</td>
<td>11,153</td>
</tr>
</tbody>
</table>
Funds Generated from Testing by Campus

- **City Park**: $103,322 (63%)
- **West Bank**: $42,170 (26%)
- **Sidney Collier**: $17,160 (11%)

- **Total Tests administered**: 8,228
- **Generated in testing fees**: $162,652
CAREER SERVICES

Career Services provides students and DCC alumni job placement assistance and effective job search skills such as career exploration, resume writing and interviewing skills. Career advisors help students with choosing a major/career, determining career options within a program, and other job search strategies.

<table>
<thead>
<tr>
<th>Service Indicators</th>
<th>Fall 2017</th>
<th>Spring 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students attended Job Fair</td>
<td>422</td>
<td>317</td>
</tr>
<tr>
<td>Companies participated in Job Fair</td>
<td>37</td>
<td>47</td>
</tr>
</tbody>
</table>

INITIATIVES & EVENTS

Annual Transfer Fair
The Annual Transfer Fair was held during the Spring 2017 semester on both the City Park and West Bank campuses.

<table>
<thead>
<tr>
<th>Service Indicators</th>
<th>2017-2018 City Park Campus</th>
<th>2016-2017 City Park Campus</th>
<th>2017-2018 West Bank Campus</th>
<th>2016-2017 West Bank Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students attended Transfer Fair</td>
<td>120</td>
<td>114</td>
<td>128</td>
<td>23</td>
</tr>
<tr>
<td>Colleges attended Transfer Fair</td>
<td>21</td>
<td>21</td>
<td>21</td>
<td>15</td>
</tr>
</tbody>
</table>

DISABILITY SERVICES

In an effort to assist students with disabilities’ participations in activities, programs, and services the Office of Disability Services is committed to providing an equal educational opportunity for qualified students with documented disabilities. The Office of Disability Services is the central location for coordinating appropriate academic accommodations for the college’s eligible students.

Available services include:
- Interpreting services
- Captioning services
- Note-taking services
- Distraction-free environment
- Extended time
- Scribe
- Academic advising
- Advocacy
- Reader
- Tape recorder
- Assistive technologies/specialized computer programs
- Test proctoring

<table>
<thead>
<tr>
<th>Students Assisted</th>
<th>Fall 2017</th>
<th>Spring 2018</th>
<th>Summer 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Park</td>
<td>221</td>
<td>214</td>
<td>57</td>
</tr>
<tr>
<td>Charity</td>
<td>18</td>
<td>15</td>
<td>13</td>
</tr>
<tr>
<td>West Bank</td>
<td>72</td>
<td>76</td>
<td>11</td>
</tr>
<tr>
<td>Jefferson</td>
<td>4</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Sidney Collier</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>315</td>
<td>309</td>
<td>82</td>
</tr>
</tbody>
</table>
VETERANS AFFAIRS

INITIATIVES, EVENTS & ACCOMPLISHMENTS

- **Veteran’s Day Ceremony** – West Bank and City Park Campuses featuring speaker Dr. Peter Fos and Delgado Jazz Band
- **Military & Veteran Friendly Campus** designation from Governor’s office renewed
- 1,105 processed veteran requests for certification

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<table>
<thead>
<tr>
<th>GI Bill</th>
<th>City Park</th>
<th>West Bank</th>
<th>Sidney Collier</th>
<th>Jefferson</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ch. 33: Post 9/11 GI Bill</td>
<td>464</td>
<td>132</td>
<td>20</td>
<td>40</td>
</tr>
<tr>
<td>Ch. 30: Montgomery GI Bill - Active Duty</td>
<td>14</td>
<td>0</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Ch. 1607: Reserve Educational Assistance Program</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Ch. 1606: Montgomery GI Bill - Selected Reserve</td>
<td>79</td>
<td>24</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Ch. 31: Vocational Rehabilitation</td>
<td>48</td>
<td>19</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>Ch. 35: Survivors’ and Dependents’ Educational Assistance</td>
<td>174</td>
<td>53</td>
<td>10</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total Students Served by Campus/Site</strong></td>
<td>781</td>
<td>229</td>
<td>44</td>
<td>54</td>
</tr>
</tbody>
</table>
ATHLETICS
Our student athletes excelled on and off the field this year:
- 37-16 overall record; captured 2018 Region XXIII Championship (program's twelfth conference title over past thirteen seasons)
- Advanced to the NJCAA South Central District Championship in Oklahoma, where they finished the regional as runner-up, one win away from the Junior College World Series
- Delgado’s baseball game against Coastal Alabama-South was covered by COX Sports Television and marked the first junior college athletic event ever aired on CST, which broadcasts to nearly one million homes across the gulf south.
- Delgado and WGNO partnered for another season of Friday Night Fastball, a local prep baseball highlight show. Coach Joe Scheuermann co-hosted with WGNO’s Ed Daniels.
- Women's and Men’s Basketball teams completed their seasons with a 3-18 and 4-18 overall record respectively.
- Basketball Coach Cliff Barthé appeared on several episodes of Friday Night Sports, which highlighted local prep basketball and soccer.

ACADEMICS
Eleven (11) sophomore student-athletes completed their Associate degree coursework. This includes ten members of the baseball program and one men’s basketball player. Six Delgado baseball student-athletes were recognized as members of the 2018 NJCAA All-Academic Team, a national recognition that awards student-athletes who have excelled in the classroom with high grade point averages in the most recent academic year. In addition, the 2018 Baseball team was recognized as an NJCAA All-Academic Team with a cumulative GPA of 3.0 accumulated during the 2017-18 academic year.

COMMUNITY SERVICE
The Dolphins sponsored a special collection for victims of Hurricane Harvey last fall. In addition to a “Delgado Cares” clothing and shoe drive, the athletic department also collected hundreds of gift cards that were distributed to sister colleges affected by the storm and its aftermath in Texas, including Wharton and San Jacinto.
Delgado Baseball Team 2017-2018

Louisiana Governor John Bel Edwards with members of Delgado's Baseball Team
Delgado Community College
Student Affairs Annual Report 2017-2018

Delgado 2017–2018 Women’s Basketball Team and Head Coach Edward Fields

Edward Fields
Head Women’s Basketball Coach

Clifford Barthé
Head Men’s Basketball Coach

Tyler Scheuermann
Athletic Communications/Student-Athlete Advisor

Delgado Men’s Basketball Team 2017–2018
Dual Enrollment

The Dual Enrollment (DE) program allows high school students to enroll in college courses for credit in their sophomore, junior, or senior year. DE students take general education courses to transfer to four-year institutions, courses that lead to industry-based credentials, or enroll in career and technical programs.

ACCOMPLISHMENTS

During the 2017-2018 academic year, the DE team exceeded our enrollment goal of 800 students. DE students received various Industry Based Certifications (IBC) from the new Logistics program: 39 students received the Transportation Management IBC and 22 students received the Logistics Management Principles IBC. Additionally, 20 students from Warren Easton High School completed the Residential Electrician, CTS bringing the total number of Dual Enrollment graduates to over 50 in the last four years. Of those 50 graduates, over half (27) have been inducted into Phi Theta Kappa, the national honor society for two-year institutions.
## Financial Assistance

### Grants

<table>
<thead>
<tr>
<th></th>
<th>Fall 2017</th>
<th>Spring 2018</th>
<th>Summer 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOPS</td>
<td>510</td>
<td>389</td>
<td>0</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$707,055</td>
<td>$525,794</td>
<td>N/A</td>
</tr>
<tr>
<td># of Students</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Louisiana Go Grant</td>
<td>2,483</td>
<td>2,507</td>
<td>0</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$1,241,000</td>
<td>$1,252,411</td>
<td>N/A</td>
</tr>
<tr>
<td>Internal Scholarships</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Federal Supplementary</td>
<td>734</td>
<td>971</td>
<td>667</td>
</tr>
<tr>
<td>Educational Opportunity Grant</td>
<td>$180,893</td>
<td>$245,785</td>
<td>$153,875</td>
</tr>
<tr>
<td>Federal Work Study</td>
<td>76</td>
<td>55</td>
<td>0</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$160,931</td>
<td>$101,802</td>
<td></td>
</tr>
<tr>
<td>PELL</td>
<td>8,305</td>
<td>7,652</td>
<td>1,880</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$17,218,052</td>
<td>$15,470,825</td>
<td>$2,301,872</td>
</tr>
<tr>
<td>Total Disbursed</td>
<td>$19,507,931</td>
<td>$17,596,617</td>
<td>$2,455,747</td>
</tr>
</tbody>
</table>

### Loans

<table>
<thead>
<tr>
<th></th>
<th>Fall 2017</th>
<th>Spring 2018</th>
<th>Summer 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subsidized</td>
<td>5,891</td>
<td>5,631</td>
<td>342</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$10,840,158</td>
<td>$12,917,531</td>
<td>$790,498</td>
</tr>
<tr>
<td># of Students</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unsubsidized</td>
<td>5,965</td>
<td>5,548</td>
<td>391</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$15,356,757</td>
<td>$15,937,374</td>
<td>$944,103</td>
</tr>
<tr>
<td>Parent Plus</td>
<td>14</td>
<td>12</td>
<td>4</td>
</tr>
<tr>
<td>Aid Disbursed</td>
<td>$47,768</td>
<td>$42,812</td>
<td>$866</td>
</tr>
<tr>
<td>Total Disbursed</td>
<td>$26,244,683</td>
<td>$28,897,717</td>
<td>$1,735,467</td>
</tr>
</tbody>
</table>

### Financial Assistance Service Indicators

<table>
<thead>
<tr>
<th></th>
<th>Fall 2017 – Summer 2018</th>
<th>Fall 2016 – Summer 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total FAFSAs Received</td>
<td>29,802</td>
<td>34,020</td>
</tr>
<tr>
<td>Total FAFSAs Processed</td>
<td>14,044</td>
<td>17,868</td>
</tr>
<tr>
<td>Total Aid Recipients</td>
<td>12,934</td>
<td>12,677</td>
</tr>
</tbody>
</table>
Single Stop

Tax Training
In partnership with the Business and Technology division, Single Stop developed an innovative, two-day tax training. Upon completion, those who passed the IRS Certification Exam received credit for prior learning (3 credit hours) at no cost. Ten (10) students completed the training and passed the exam. Four (4) of those students gained an additional three (3) credit hours, at no cost, for completing 120 volunteer hours at the tax site for their required field practicum.

<table>
<thead>
<tr>
<th>Service Indicators</th>
<th>2017-2018</th>
<th>2016-2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Free Benefits Screenings</td>
<td>304</td>
<td>306</td>
</tr>
<tr>
<td>Free Tax Preparation Services*</td>
<td>1,002</td>
<td>1,181</td>
</tr>
<tr>
<td>Free Financial Counseling</td>
<td>247</td>
<td>200</td>
</tr>
<tr>
<td>Free Legal Assistance</td>
<td>59</td>
<td>35</td>
</tr>
</tbody>
</table>

*Closed for one week in 2017-2018

Mental Health
“Mask Off”, a three part mental health series focused on reducing the stigma surrounding mental health, was offered to 41 students and faculty/staff utilizing funds awarded by a mini-grant from the College. Additionally, one-on-one counseling sessions with social work interns continued throughout the academic year.

Serenity Room
The Serenity Room, a technology-free space on campus dedicated to students, opened Fall 2017. This space allows students to re-center by taking a break from busy campus life promoting the importance of self-care.
Care Corner
The Care Corner was opened in 2015 to address students' food insecurity issues. Through the assistance of the Care Corner, students are able to access non-perishable food items in addition to personal care items. This impactful non-academic service aligns with evidence that supports how food insecurity challenges affect a student's ability to remain successful academically.

Delgado Forward
Provides selected non-violent court participants the tools and support needed to complete one of three educational pathways: credit programs, Adult Basic Education (ABE) or Workforce Development.

Care Corner
June 2017 – June 2018

- Students/Faculty/Staff – 103
- Non-Delgado Adults – 251
- Children (Age 0 -17) – 117
- Seniors – 17
- Total Served – 448

Single Stop staff and members of the Campus Ministry Organization

Referrals have been made by the court
Students were assessed
1 Student received 4 Automotive online certificates
2 Students continued on the ABE Pathway
Student Life

The Office of Student Life offers over 20 student organizations and student driven activities that can enhance students’ life skills as well as provide networking opportunities with professionals in their chosen field of study.

**Departmental Clubs:**
- Charity Association of Student Nurses (CASN)
- Chemistry Club
- Culinary Arts Club
- Delgado Community College Theater Club
- Delgado Developing Mathletes (formerly Delgado X-treme Mathletes)
- Pharmacy Technician Student Organization
- Science Club
- Veterinary Technology Club

**Honor Societies:**
- Alpha Beta Gamma Honors Fraternity
- Phi Theta Kappa
- Student Honors Council

**Religious Groups:**
- Alpha Omega
- Chi Alpha Christian Fellowship

**Service Groups:**
- Spectrum

**Special Interest Groups:**
- Collegiate DECA
- Delgado Anime Club
- Enactus
- Genders and Sexualities Alliance (GSA)
- Student Government Association (SGA)
- Student Support Services Ambassadors
- Veterans Club (West Bank Campus)
HEALTH SERVICES

ACCOMPLISHMENTS

» Completed the Biannual Review of the Drug & Alcohol Prevention Program. Increased participation for second consecutive year.
» 18 community partners participated in the Health & Disabilities Services Fair
» 200 free flu shots given to students

JUDICIAL AFFAIRS

Judicial Affairs receives, consults, processes and follows up on incidences related to violations of student conduct and students in distress. Community agency relationships are initiated and maintained in order to insure students, faculty, and staff are connected with appropriate and affordable services (e.g., learning disability and psychological assessments) or emergency services (crisis intervention).

AWARDS & RECOGNITION

- Awarded a $900 mini-grant from the Faculty/Staff Professional Development Committee for the Mental Health Awareness Event
- Awarded $1456.47 from the SGA Appropriations Committee

<table>
<thead>
<tr>
<th>Service Indicators</th>
<th>2017-2018</th>
<th>2016-2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Judicial Affairs Cases</td>
<td>54</td>
<td>121</td>
</tr>
<tr>
<td>Distressed Student Cases</td>
<td>23</td>
<td>27</td>
</tr>
<tr>
<td>Total Cases</td>
<td>77</td>
<td>148</td>
</tr>
</tbody>
</table>

STUDENT GOVERNMENT ASSOCIATION (SGA)

ACCOMPLISHMENTS

» Crawfest 2018 served over 2,200 students, faculty and staff.
» Boo Fest held on the West Bank campus allowed approximately 150 students and family members to interact and socialize on campus.
» Black History Month celebrations featured coffee house trivia, spoken word presentations, poetry, Mardi Gras Indians and art programs.
» Distributed over 700 custom student planners with pertinent information college-wide during Welcome Back day events.
» Student Life and the SGA hosted a Student Leadership Retreat for all student leaders and student organization advisors in May 2018. Student leaders participated in a daylong training that included completion of a low-ropes course at Loop in City Park. Students feedback on future trainings indicated interest in training for: collaboration,
commitment, leaving a legacy, social media, project completion, goal setting, public speaking, and formal communication.

» Launched National Society of Leadership and Success with the assistance of part-time Retention Coordinator.

» The SGA Annual Induction Banquet was held at the end of the Spring semester to recognize outgoing leadership for their service and incoming leadership received their charge. Over 100 students, faculty, staff and family members attended.

<table>
<thead>
<tr>
<th>Service Indicators</th>
<th>2017-2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Life Office and SGA sponsored activities</td>
<td>107</td>
</tr>
<tr>
<td>Students impacted by sponsored activities</td>
<td>6,744</td>
</tr>
<tr>
<td>Appropriations to various activities, events &amp; programs</td>
<td>$38,000</td>
</tr>
</tbody>
</table>
The Student Life Center is located on both the City Park and West Bank Campuses. The general use areas of the facility available for student use includes video gaming rooms and ping-pong tables. Additionally, student organizations, departments, faculty, staff, community partners and external guests can reserve conference space. Student Life also acts as the reservation office for the Student Life Center conference space, manages the requests, and maintains the common area as needed.
STUDENT SUPPORT SERVICES
The Student Support Services (SSS) TRiO program is a federally funded program that provides academic and supportive services to first-generation, low-income, Pell-eligible and disabled college students by providing the following unique and personalized services to assist students with achieving their academic and career goals: academic advising, tutoring, workshops, financial assistance counseling, cultural enrichment activities, and much more. SSS served 140 participants this academic year.

ACCOMPLISHMENTS
» Hosted two free Cultural Enrichment Activities to promote student retention that featured a local artist, Caren Green and motivational speaker, Mablin Taplin.
» Twenty-one (21) SSS participants were awarded academic scholarships during the 2017-2018 academic year.
» SSS exceeded its goals with an 81% persistence rate. Additionally, 95% of participants were in good academic standing at the end of the year.
» This year, SSS had 14 graduates (see graduates below).
VETERANS UPWARD BOUND
Veterans Upward Bound (VUB), housed in the Veteran Resource Center on the City Park Campus, is a free Educational Program funded by the U.S. Department of Education. VUB offers refresher courses in Math, English, and Foreign Language (Spanish or French), and beginning and advanced computer instruction. Additionally, study skills workshops and financial assistance workshops, specifically targeted to and benefitting Veterans, are offered by the counselors in our department.

Initiatives and Programs

FIRST GENERATION SCHOLARSHIP PROGRAM FOR AFRICAN-AMERICAN WOMEN
The Coca-Cola Foundation granted $198,000 to the college to be used as scholarships. To date, 16 first-generation, African-American female students have been selected as recipients. In addition to the scholarship, selected recipients are also assigned an African-American female mentor who provides guidance to their mentees on a variety of academic and life issues.

FRESHMAN CONVOCATION
Freshman Convocation is an initiative for first-time freshmen at the City Park Campus. In an effort to provide a seamless transition into college life, desired learning outcomes include:

- Meeting a faculty member within a chosen field of interest
- Student will learn the expectations of both faculty and students (student rights and responsibilities, mutual respect, ethical values)
- Student will learn how to access tutoring, academic support services and faculty through office hours
- Student will understand the college financial assistance process (loans, grants, etc.), the institution's payment process, the importance of their involvement in campus life, and will feel comfortable on campus
- This initiative will be expanded to the Sidney Collier and West Bank campuses in the Fall 2019 semester.

**606 Students attended**

Fall '17:  
Spring '18:

### National Society of Leadership and Success

The National Society of Leadership and Success (NSLS) is the nation's largest leadership honor society. With 586 chapters, the Society currently has 804,586 members nationwide. Members of the NSLS have access to world-renowned speakers, communication development activities, and a supportive network of peers. The National Society of Leadership deploys best practices in retention to serve its members through a four-step induction process.

Fall invitations were issued to all first-time freshmen and any continuing student with a 2.0 – 2.8 GPA. The Student Life Office specifically targeted those students as an intentional retention strategy. Spring invitations were issued to all first-time freshmen and any continuing student with a 2.5 – 2.99 GPA. In the Spring, mentors were eliminated and the members managed the additional responsibilities.

<table>
<thead>
<tr>
<th>NSLS 2017-2018 Outcomes:</th>
<th>Fall 2017</th>
<th>Spring 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students Joined</td>
<td>230</td>
<td>192</td>
</tr>
<tr>
<td>Members Inducted</td>
<td>68</td>
<td>62</td>
</tr>
</tbody>
</table>

The **National Engaged Leader Award** (NELA) is an opportunity for students to remain involved with their chapter after they are inducted into the organization. This certificate is available to all members upon completion of an additional 3 Success Networking Team meetings, 3 additional speaker broadcasts, and 5 hours of community service. The students pursuing the NELA volunteered at ReStore with the Habitat for Humanity organization. Two students also participated in the MLK Day of Service leadership training. Six (6) students received the NELA in Spring 2018.
In partnership with Delgado, Public Allies, a national movement committed to advancing social justice and equity through the development of the leadership in young adults, launched its 25th site in New Orleans in January. With support from AmeriCorps and the W.K. Kellogg Foundation, Public Allies New Orleans' first cohort of young leaders, known as Allies, are serving 10-month nonprofit apprenticeships across New Orleans. Through the apprenticeships, Allies develop crucial leadership skills and values needed to build equity in our communities, while gaining invaluable experiences to help achieve career and higher education goals. Public Allies New Orleans second cohort began in fall of 2018.

**Partner Organizations:**
- 826 New Orleans
- EMPLOY/Cowen Institute at Tulane University
- Delgado - Adult Education Program
- New Orleans Career Center
- New Orleans Youth Alliance
- Southeast Louisiana Legal Services
- YouthForce NOLA
- VAYLA

**TECHNICAL SKILLS EXPO**

The 4th Technical Skills Expo (TSE), powered by Chevron, has introduced over 2000 students to high-wage, high demand occupations. This year, students received hands-on demonstrations on state-of-the-art equipment from industry professionals and instructors in automotive, electrical, instrumentation control, precision machining, waste water management, and welding. Students were also introduced to the Fab Lab, an advanced fabrication lab at the college that is sponsored by Chevron through a partnership with MIT’s Center for Bits and Atoms. To date, over 50 students who have attended the TSE have graduated from the college through the Dual Enrollment program.

*Partially engaged are students who paid, attended at least one event, but did not induct.*
Think 30, also referred to as Fifteen to Finish, is one of five “Game Changers” of the Complete College America (CCA) Alliance aimed at increasing the number of students receiving degrees at 2-year and 4-year institutions.

The Student Affairs division piloted an informational and marketing campaign for first-time, full-time, freshmen enrolling at the college in the fall 2017 semester. These students were informed of CCA research which indicates that students who complete a minimum of 30 credit hours per academic year with a minimum 2.0 GPA:

- Persist through their studies with higher GPAs
- Graduate on time

Students who met the eligibility criteria were encouraged to pursue the 30 credit hour goal, depending on their circumstance. The enrollment status of first-time, full-time freshmen who enrolled in the fall 2017 semester was tracked through the summer of 2018 realizing the results below. The campaign will be institutionalized with needed improvements in the Fall 2018 semester.

<table>
<thead>
<tr>
<th>Earned Credit Hours</th>
<th>Pre-T30 Fall 2016 – Sum 2017</th>
<th>Fall 2017 – Sum 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 – 29</td>
<td>10</td>
<td>NA</td>
</tr>
<tr>
<td>30 or more</td>
<td>0</td>
<td>*68</td>
</tr>
</tbody>
</table>

*Breakdown of 68 students who met 30 credit hour goal: 54 students earned 30 to 49 credit hours. 35 of those 54 students had a GPA of 3.5 – 4.0*
City Park Campus
615 City Park Avenue
New Orleans, LA 70119

Sidney N. Collier Site
3727 Louisa Street
New Orleans, LA 70126

West Bank Campus
2600 General Meyer Avenue
New Orleans, LA 70114

Delgado Charity School of Nursing
450 South Claiborne Avenue
New Orleans, LA 70112

River City Site
709 Churchill Parkway
Avondale, LA 70094

Delgado Jefferson Site
5200 Blair Drive
Metairie, LA 70001

www.dcc.edu